

May 3, 2021

SAMSUNG VRV AMC RENEWAL (1 May 2021 to 30 April 2022) PAYMENT

Dear Residents,

Greetings from PARWA team!!

PARWA negotiated the Group AMC pricing with Samsung for the maintenance of the VRV units for the Presidia Towers at Rs.2153/HP which amounts to a significant reduction from Rs.3200/HP price that Samsung offers to individual customers. Consequently, the price for Presidia units worked out as per table below:

PRESIDIA TOWER	VRV Unit Capacity	AMC (including 18% GST) 1-May 2021 to 30April 2022
A	12 HP	Rs.30,486
B	14 HP	Rs.35,568
C/D/E	10 HP	Rs.25,405

93 members opted to take the group AMC negotiated by PARWA. PARWA has successfully placed the order to Samsung on behalf of the 93 members for the Annual Maintenance of the Samsung DVM systems and is coordinating the quarterly maintenance and updating members on the schedules for their services.

THE PARWA MAINTENANCE TEAM

Samsung Escalation Matrix and Samsung Fault Reporting Procedure.

